

GOODS DONATION INFORMATION SHEET

Thank you for donating goods to You Matter. Your generosity plays a vital role in helping us create safe, dignified, and welcoming homes for women and children rebuilding their lives after family violence.

Please note that our collection team are generous **volunteers**, not professional removalists, so we kindly ask for your support in ensuring items are easily accessible and ready for safe pickup.

Please ensure:



Items are wiped clean, are complete and fully functional



Pets are locked away at collection time



Legs remain attached to bed ensemble bases



Furniture shelves are removed and bundled safely



Shelf pins / bed frame components bagged in a zip lock bag



Assembly instructions are included (where available)



Items are placed on the ground floor if no lift is available

Thank You! Every donation makes a real difference. Your kindness helps transform houses into Havens of Hope where women and children can feel safe, valued, and ready to begin again.

Together, we are creating change - one home at a time.